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| JULIENNE JULIEN   FullStack Web Developer | |
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| CONTACT Phone icon 754-204-7491  https://github.com/JulienneJulien  Email icon JulienneJulien15@gmail.com  Globe icon www.linkedin.com/in/Julienne-J | | | PROFILE My goal is to be the best web developer I can be and to contribute to the technology industry in any way I can. The goal of my career is to become a skilled developer by learning from more experienced developers, remaining humble, and acquiring as much knowledge as possible.  “It’s kind of fun to do the impossible.” – Walt Disney | | |
| SKILLS  * React.js * MONGODB * NODE.JS * MYSQL * FRONT-END DEVELOPMENT * BACK-END DEVELOPMENT | | | EXPERIENCE Customer Support Associate  **Alight Solutions**  Orlando, Florida, United States  2018-Present  **Product Knowledge · Creativity and Resourcefulness · Goal-Oriented Focus · Tenacity · Patience · Empathy**  - Dedicated customer service representative with 5 years of experience and a proven track record in handling high-pressure situations.  - Resolution specialist with troubleshooting and support experience for customers in the health, technology, and financial services industries.  - Handled a high volume of inbound calls from client employees, as well as outbound calls for follow-up as needed. CERFTIFICATIONS  * Nam fermentum purus et convallis lacinia. * Phasellus varius est at sem bibendum, sed rutrum nibh tempus. * Praesent vel mi tincidunt sapien egestas suscipit et at lectus. * Proin blandit ex ac molestie ullamcorper. * Donec at justo vel metus scelerisque elementum sagittis nec ante. * Phasellus interdum urna vel nisi sollicitudin, sed pulvinar orci ullamcorper. * In commodo diam id pulvinar vulputate. * Sed pretium metus eget nibh convallis, vel gravida elit maximus. * Mauris quis tortor a quam luctus tempor. | | |
| EDUCATIONCertificate Of Completion 2022-2023  University of Central Florida -Orlando, FL High School Diploma 2017  Blanche Ely High School - Pompano Beach, FL | | |